

# automation manager

📍 Bangalore   🏢 Full time   🕒 2-5 yrs

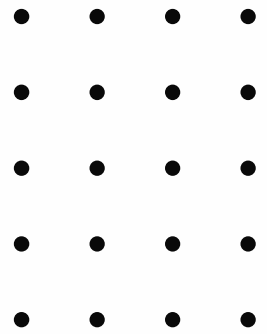
We are looking for a strategic and technically proficient manager to join our customer experience strategy team. You would be responsible for managing the Support Bot and would have to ensure the day-to-day operations and feature development of the tool by working closely with the Product, Engineering, Content and Design teams.

The goal is to drive sustainable financial growth through boosting supply and forging strong relationships with clients.



## who we are

Betterplace is a technology platform designed to hire, manage, and engage the blue-collar workforce with ease with our all-in-one lifecycle platform. Designed for large enterprises, the platform enables you to manage end to end lifecycle of your blue-collar employees. Device – agnostic. Customizable. Scalable. Uniquely digital.



## what we're looking for

- Automation Manager who has experience into automation management portfolio, database management and strong knowledge in designing automation flow.

## what you'll do

- Managing entire automation portfolio (web BOT, WhatsApp bot, voice bot, CRM).
- Working with tech team to solve the client's issue through automation
- Working with account management team and providing them automation support.
- Designing and testing of new automation flow for new client

## what you'll get

- Health Benefits
- Innovation-driven culture
- Smart and fun team to work with
- Friends for life 😊